



## OSMOEUROPA QUALITY POLICY STATEMENT



OSMOEUROPA Management establishes the quality policy developed in the following points:

- **Satisfaction of customers and end users.** The satisfaction of both the direct OSMOEUROPA customer and the end user of the manufactured products is considered fundamental for the Company. In order to achieve this satisfaction at all times, OSMOEUROPA's staff provides them with **good personal attention and treatment.**
- **Flexibility and Adaptability of the product to the needs of the client.** Within the philosophy of **continuous improvement**, it is vital to have the ability to respond to the customers' needs for product changes or modifications.
- **Satisfaction of current and future needs.** As a pillar of the **R & D** projection, we always seek to meet and **anticipate the needs of the market.**
- **Easy use of the product.** OSMOEUROPA products must be characterized by its **simplicity in its handling.** This should not be contrasted with the use of **modern cutting-edge technology.**
- This policy is developed within the framework of **compliance** of the currently applicable **regulations and legislation.**